

Are community mental health services relevant in low- and middle-income countries?

G. Thornicroft* and M. Tansella

First published online 19 March 2014

We have recently argued, based upon a thorough review of the literature, that in low, middle and high-income countries and settings a balance is required between investment in community-based and hospital-based mental health services (Thornicroft & Tansella, 2009, 2013a, b, Thornicroft *et al.* 2013, 2011a, 2011b). Is this view supported by leading mental health experts working in those low-income settings, where over three-quarters of the world's population lives? In this issue of *Epidemiology and Psychiatric Sciences*, two papers examine this proposition both from the perspective of clinicians and as researchers. Working in Chennai in Southern India, Thara *et al.* (2014) set out the key elements of the context that distinguish many low-income from high-income settings. Such contextual factors include not only just the lower absolute (and often relative) levels of healthcare investment in the former, but also the greater provision of support and care by family members for those who are unwell or disabled, and less medicalised explanatory models of illness, associated with traditional patterns of consultation with traditional and religious healers (Inciyawar *et al.* 2009; Thara & Padvamati, 2014). They illustrate the need to plan based upon the *actual* resources that are available on a sustainable basis, usually those which are state funded, and to construct teams for defined population-based areas. The mix of skills within such teams is therefore a very particular blend of disciplines, which represents historical patterns of investment in staff training, allowing for attrition by emigration abroad. This blend of the actual available staff in most low- and middle-income countries will require a form of *task-sharing* that expects quite different competences from nurses, for example, that those common in high-income settings, such as case identification and some medication prescribing authority (Chibanda

et al. 2011; Kakuma *et al.* 2011; Petersen *et al.* 2012), where this has been longer established in the treatment of people with tuberculosis and HIV/AIDS (Campbell & Scott, 2011; Gabriel & Mercado, 2011).

An extension of this concept is to think of the clinical team in new terms, namely to include new categories of staff in reconfigured roles, often called lay/community health workers (CHW). There is an emerging evidence base for community services where such health workers are the mainstay of service provision to deliver care for people, for example, with schizophrenia (Collins *et al.* 2011) or depression (Chatterjee *et al.* 2009; Patel *et al.* 2011). Indeed a new randomised controlled trial assessing community mental health teams in India has found that such services, including community health workers, improved both symptoms and disability for people with psychosis (Chatterjee *et al.* 2011, 2014), indicating that the benefits of community mental health services may apply in low as well as in middle- and high-income countries.

Such CHW staff are in a position to increase the proportion of cases of people with mental illness who receive treatment (i.e. scaling-up to increase coverage) (Thornicroft, 2007; Eaton *et al.* 2011), and to deliver effective evidence-based care, if they receive sufficient and ongoing training for both case finding and treatment. The possibility of providing such training has been recently revolutionised by the creation of the mhGAP Intervention Guide by the WHO (Barbui *et al.* 2010; World Health Organization, 2010; Dua *et al.* 2011). The treatment manual, along with practical teaching materials, are now increasingly available and have been translated into Arabic, Chinese, French, Greek, Hindi, Indonesian, Italian, Japanese, Portuguese, Spanish and Thai.

If community mental health teams in LAMICs need to be configured in quite different ways from those in high-income countries, what is the role of psychiatrists in the former? Such doctors are a scarce resource: while in Western Europe there are 5.5–20.0 psychiatrists for each 100 000 population, across sub-Saharan Africa the number is <1% of this at 0.05 per 100 000 (World Health Organization, 2011).

*Address for correspondence: Professor Graham Thornicroft, Health Service and Population Research Department, King's College London, Institute of Psychiatry, De Crespigny Park, London SE5 8AF, UK.

(Email: graham.thornicroft@kcl.ac.uk)

Kigozi and Ssebunnya address the specific role of psychiatrists in advancing treatment and care, not just within their host organisation, but also in terms of the wider public health, drawing upon their experience in Uganda (Kigozi & Ssebunnya, 2014). They do not flinch from setting out the very considerable barriers facing those who intend to improve the provision of mental health care, locally or nationally (Saraceno *et al.* 2007). They conclude that it is undeniable, simply on the grounds of the epidemiological frequency of mental disorders worldwide (Wang *et al.* 2007), that the only part of the healthcare system that has the potential to deliver care in proportion to the scale of the need is primary healthcare (Tansella & Thornicroft, 1999).

The challenge that follows is: how can psychiatrists most effectively support primary care staff to more often and more effectively detect and treated people with mental illness (Prince *et al.* 2007; Saxena *et al.* 2007)? This reconceptualisation of the role of the psychiatrist requires first of all a new training curriculum for trainee and for qualified psychiatrists, one that emphasises the public health need for psychiatrists to work both directly in secondary and tertiary services, and also to act as *multipliers* by potentiating the capacity of primary care staff to detect and treat people with mental illness. It has been suggested (Von Korff & Goldberg, 2001) that in high-income countries this capacity (particularly in the treatment of people with major depressive disorder) may well be enhanced by changes in the organisation and function of healthcare teams, such as those already being used to improve outcomes in other chronic diseases. Responsibility for active follow up should be given to a case manager (for example, a practice nurse); adherence to treatment and patient outcomes should be regularly monitored; treatment plans should be frequently adjusted when patients do not improve; and the case manager and primary care physician should have the possibility to consult and refer to a psychiatrist when necessary. Flexible and accessible working relationships between the primary care doctor, the case manager and a mental health specialist are considered essential to allow most patients with mental disorders to access more effective treatment in primary care, as well as the minority needing ongoing specialist care to be identified and referred. The adaptation of the ideas behind this model to LAMICs is still to be investigated.

This is a very considerable challenge because in many countries there is no tradition of primary care being engaged in recognising and treating people with mental illness, or treating the co-morbid physical illnesses of people with mental illness. But even going beyond this, there is an active aversion to people with mental illness by some staff. In general, health

professionals tend to hold negative attitudes towards individuals with mental illness (Corrigan *et al.* 1998; Chaplin, 2000; Hugo, 2001; Cooper *et al.* 2003; Corrigan, 2004; Lundberg *et al.* 2008; Horsfall *et al.* 2010). Practitioners, including general practitioners, report more negative ratings of individuals with a mental illness than the general public (Jorm *et al.* 1999; Nordt *et al.* 2006) and also expressed a greater desire for social distance (Reynolds *et al.* 1996; Arvaniti *et al.* 2009; Feret *et al.* 2011; Hori *et al.* 2011; Nguyen *et al.* 2012; O'Reilly *et al.* 2013).

There may be powerful and adverse consequences for people with mental illness from the reluctance of primary care staff to treat them. The term 'diagnostic overshadowing' has been defined as the process by which people with mental illness receive poorer physical health care because staff mis-attribute physical symptoms to mental illness, and so under-investigate and treat physical disorders (Desai *et al.* 2002; Jones *et al.* 2008). There is also strong emerging evidence, although from high-income countries, that life expectancy is reduced by 15–20 years among people with mental disorders, which appears to be related at least in part to under-treatment of physical disorders among people with mental illness (Wahlbeck *et al.* 2011; Thornicroft, 2011, 2013; Lawrence *et al.* 2013).

Epidemiology and Psychiatric Sciences therefore welcomes an intensifying debate of these issues and especially how to developing a growing evidence-base that informs global effects to provide more and more effective treatment and care to people with mental illness in low- and middle-income settings.

Acknowledgements

None.

Financial Support

GT receives financial grant support from the European Commission for the Emerald programme, NIH for the AFFIRM and COBALT programmes, the UK Department for International Development for the PRIME programme. He received grant support from the Wellcome Trust for the COPSI programme and is a Visiting Professor at the University of KwaZulu Natal in South Africa.

Conflict of Interest

None.

References

- Arvaniti A, Samakouri M, Kalamara E, Bochtsou V, Bikos C, Livaditis M (2009). Health service staff's attitudes towards patients with mental illness. *Social Psychiatry and Psychiatric Epidemiology* **44**, 658–665.
- Barbui C, Dua T, van Ommeren M, Yasamy MT, Fleischmann A, Clark N, Thornicroft G, Hill S, Saxena S (2010). Challenges in developing evidence-based recommendations using the GRADE approach: the case of mental, neurological, and substance use disorders. *PLoS Medicine* **7**, e1000322.
- Campbell C, Scott K (2011). Retreat from Alma Ata? The WHO's report on Task Shifting to community health workers for AIDS care in poor countries. *Global Public Health* **6**, 125–138.
- Chaplin R (2000). Psychiatrists can cause stigma too. *British Journal Psychiatry* **177**, 467.
- Chatterjee S, Pillai A, Jain S, Cohen A, Patel V (2009). Outcomes of people with psychotic disorders in a community-based rehabilitation programme in rural India. *British Journal of Psychiatry* **195**, 433–439.
- Chatterjee S, Leese M, Koschorke M, McCrone P, Naik S, John S, Dabholkar H, Goldsmith K, Balaji M, Varghese M, Thara R, Patel V, Thornicroft G, Copsi G (2011). Collaborative community based care for people and their families living with schizophrenia in India: protocol for a randomised controlled trial. *Trials* **12**, 12.
- Chatterjee S, Naik S, John S, Dabholkar H, Balaji M, Koschorke M, Varghese M, Thara R, Weiss H, Williams P, Patel V, Thornicroft G (2014). Cost-effectiveness of a community based intervention for people with schizophrenia and their caregivers in India: the COPSI randomised controlled trial. *Lancet*.
- Chibanda D, Mesu P, Kajawu L, Cowan F, Araya R, Abas MA (2011). Problem-solving therapy for depression and common mental disorders in Zimbabwe: piloting a task-shifting primary mental health care intervention in a population with a high prevalence of people living with HIV. *BMC Public Health* **11**, 828.
- Collins PY, Patel V, Joestl SS, March D, Insel TR, Daar AS, Anderson W, Dhansay MA, Phillips A, Shurin S, Walport M, Ewart W, Savill SJ, Bordin IA, Costello EJ, Durkin M, Fairburn C, Glass RI, Hall W, Huang Y, Hyman SE, Jamison K, Kaaya S, Kapur S, Kleinman A, Ogunniyi A, Otero-Ojeda A, Poo MM, Ravindranath V, Sahakian BJ, Saxena S, Singer PA, Stein DJ (2011). Grand challenges in global mental health. *Nature* **475**, 27–30.
- Cooper AE, Corrigan PW, Watson AC (2003). Mental illness stigma and care seeking. *Journal of Nervous and Mental Disease* **191**, 339–341.
- Corrigan P (2004). How stigma interferes with mental health care. *American Psychologist* **59**, 614–625.
- Corrigan PW, Williams OB, McCracken SG, Kommana S, Edwards M, Brunner J (1998). Staff attitudes that impede the implementation of behavioral treatment programs. *Behavior Modification* **22**, 548–562.
- Desai MM, Rosenheck RA, Druss BG, Perlin JB (2002). Mental disorders and quality of care among postacute myocardial infarction outpatients. *Journal of Nervous and Mental Disease* **190**, 51–53.
- Dua T, Barbui C, Clark N, Fleischmann A, van Ommeren M, Poznyak V, Yasamy MT, Thornicroft G, Saxena S (2011). Evidence based guidelines for mental, neurological and substance use disorders in low- and middle-income countries: summary of WHO recommendations. *PLoS Medicine* **8**, 1–11.
- Eaton J, McCay L, Semrau M, Chatterjee S, Baingana F, Araya R, Ntulo C, Thornicroft G, Saxena S (2011). Scale up of services for mental health in low-income and middle-income countries. *Lancet* **378**, 1592–1603.
- Feret H, Conway L, Austin JC (2011). Genetic counselors' attitudes towards individuals with schizophrenia: desire for social distance and endorsement of stereotypes. *Patient Education and Counseling* **82**, 69–73.
- Gabriel AP, Mercado CP (2011). Evaluation of task shifting in community-based DOTS program as an effective control strategy for tuberculosis. *Scientific World Journal* **11**, 2178–2186.
- Hori H, Richards M, Kawamoto Y, Kunugi H (2011). Attitudes toward schizophrenia in the general population, psychiatric staff, physicians, and psychiatrists: a web-based survey in Japan. *Psychiatry Research* **186**, 183–189.
- Horsfall J, Cleary M, Hunt GE (2010). Stigma in mental health: clients and professionals. *Issues in Mental Health Nursing* **31**, 450–455.
- Hugo M (2001). Mental health professionals' attitudes towards people who have experienced a mental health disorder. *Journal of Psychiatric and Mental Health Nursing* **8**, 419–425.
- Incayawar M, Wintrob R, Bouchard L (eds.) (2009). *Psychiatrists and Traditional Healers: Unwitting Partners in Global Mental Health*. Wiley-Blackwell: Chichester.
- Jones S, Howard L, Thornicroft G (2008). 'Diagnostic overshadowing': worse physical health care for people with mental illness. *Acta Psychiatrica Scandinavica* **118**, 169–171.
- Jorm AF, Korten AE, Jacomb PA, Christensen H, Henderson S (1999). Attitudes towards people with a mental disorder: a survey of the Australian public and health professionals. *Australian and New Zealand Journal of Psychiatry* **33**, 77–83.
- Kakuma R, Minas H, van Ginneken N, Dal Poz MR, Desiraju K, Morris JE, Saxena S, Scheffler RM (2011). Human resources for mental health care: current situation and strategies for action. *Lancet* **378**, 1654–1663.
- Kigozi F, Ssebunnya J (2014). The multiplier role of psychiatrists in low income settings. *Epidemiology and Psychiatric Sciences*.
- Lawrence D, Hancock KJ, Kisely S (2013). The gap in life expectancy from preventable physical illness in psychiatric patients in Western Australia: retrospective analysis of population based registers. *British Medical Journal* **346**, f2539.
- Lundberg B, Hansson L, Wentz E, Bjorkman T (2008). Stigma, discrimination, empowerment and social networks: a preliminary investigation of their influence on subjective quality of life in a Swedish sample. *International Journal of Social Psychiatry* **54**, 47–55.

- Nguyen E, Chen TF, O'Reilly CL (2012). Evaluating the impact of direct and indirect contact on the mental health stigma of pharmacy students. *Social Psychiatry and Psychiatric Epidemiology* **47**, 1087–1098.
- Nordt C, Rossler W, Lauber C (2006). Attitudes of mental health professionals toward people with schizophrenia and major depression. *Schizophrenia Bulletin* **32**, 709–714.
- O'Reilly CL, Bell JS, Kelly PJ, Chen TF (2013). Exploring the relationship between mental health stigma, knowledge and provision of pharmacy services for consumers with schizophrenia. *Research in Social & Administrative Pharmacy*.
- Patel V, Weiss HA, Chowdhary N, Naik S, Pednekar S, Chatterjee S, Bhat B, Araya R, King M, Simon G, Verdelli H, Kirkwood BR (2011). Lay health worker led intervention for depressive and anxiety disorders in India: impact on clinical and disability outcomes over 12 months. *British Journal of Psychiatry* **199**, 459–466.
- Petersen I, Lund C, Bhana A, Flisher AJ (2012). A task shifting approach to primary mental health care for adults in South Africa: human resource requirements and costs for rural settings. *Health Policy Planning* **27**, 42–51.
- Prince M, Patel V, Saxena S, Maj M, Maselko J, Phillips MR, Rahman A (2007). No health without mental health. *Lancet* **370**, 859–877.
- Reynolds A, Pitts-Brown S, Thornicroft G (1996). Mental health. Everybody needs good neighbours. *Health Service Journal* **106**, 32–33.
- Saraceno B, Van OM, Batniji R, Cohen A, Gureje O, Mahoney J, Sridhar D, Underhill C (2007). Barriers to improvement of mental health services in low-income and middle-income countries. *Lancet* **370**, 1164–1174.
- Saxena S, Thornicroft G, Knapp M, Whiteford H (2007). Resources for mental health: scarcity, inequity, and inefficiency. *Lancet* **370**, 878–889.
- Tansella M, Thornicroft G (eds.) (1999). *Common Mental Disorders in Primary Care*. Routledge: London.
- Thara R, Padvamati R (2014). Lessons learned in developing community mental health care (6): South Asia. *World Psychiatry*.
- Thara R, John S, Chatterjee S (2014). Community mental health teams in low and middle income countries. *Epidemiology and Psychiatric Sciences*.
- Thornicroft G (2007). Most people with mental illness are not treated. *Lancet* **370**, 807–808.
- Thornicroft G (2011). Physical health disparities and mental illness: the scandal of premature mortality. *British Journal of Psychiatry* **199**, 441–442.
- Thornicroft G (2013). Premature death among people with mental illness. *BMJ* **346**, f2969.
- Thornicroft G, Tansella M (2009). *Better Mental Health Care*. Cambridge University Press: Cambridge.
- Thornicroft G, Tansella M (2013a). The balanced care model for global mental health. *Psychological Medicine* **43**, 849–863.
- Thornicroft G, Tansella M (2013b). The balanced care model: the case for both hospital- and community-based mental healthcare. *British Journal of Psychiatry* **202**, 246–248.
- Thornicroft G, Alem A, Drake RE, Ito H, Mari J, McGeorge P, Thara P, Semrau M (eds.) (2011a). *Global Mental Health: Putting Policy into Practice Globally*. Wiley-Blackwell: London.
- Thornicroft G, Szukler G, Mueser K, Drake RE (2011b). *Oxford Textbook of Community Mental Health*. Oxford University Press: Oxford.
- Thornicroft G, Ruggeri M, Goldberg D (eds.) (2013). *Improving Mental Health Care: the Global Challenge*. Wiley-Blackwell: Chichester.
- Von Korff M, Goldberg D (2001). Improving outcomes in depression. The whole process of care needs to be enhanced. *British Medical Journal* **323**, 948–949.
- Wahlbeck K, Westman J, Nordentoft M, Gissler M, Laursen TM (2011). Outcomes of Nordic mental health systems: life expectancy of patients with mental disorders. *British Journal of Psychiatry* **199**, 453–458.
- Wang PS, Angermeyer M, Borges G, Bruffaerts R, Tat CW, de Girloamo G, Fayyad J, Gureje O, Haro JM, Huang Y, Kessler RC, Kovess V, Levinson D, Nakane Y, Oakley Brown MA, Ormel JH, Posada-Villa J, Aguilar-Gaxiola S, Alonso J, Lee S, Heeringa S, Pennell BE, Chatterji S, Ustun TB (2007). Delay and failure in treatment seeking after first onset of mental disorders in the World Health Organization's World Mental Health Survey Initiative. *World Psychiatry* **6**, 177–185.
- World Health Organization (2010). *mhGAP Intervention Guide for Mental, Neurological and Substance Use Disorders in Non-Specialized Health Settings: Mental Health Gap Action Programme (mhGAP)*. WHO: Geneva.
- World Health Organization (2011). *WHO Mental Health Atlas*. World Health Organization: Geneva.