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New challenges and solutions for information retrieval: information specialists as "bricklayers" in the health technology assessment framework

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Abstract

We are pleased to present this information retrieval issue. Our goal is to highlight the variety of tasks and organizational structures of information retrieval within heath technology assessment (HTA). This special issue was planned and organized by the HTAi Information Retrieval Group (IRG). The choice of publications in this issue reflects the versatility and high competence in information retrieval methodology that is needed as an information specialist. Furthermore, it provides insights into the daily challenges faced by information specialists.

We are pleased to present this information retrieval issue. Our goal is to highlight the variety of tasks and organizational structures of information retrieval within health technology assessment (HTA). This special issue was planned and organized by the HTAi Information Retrieval Group (IRG). IRG is the first interest group formed within HTAi (1997) and is among the most active groups.

Information specialists can be seen as the ones who build the walls of the entire structure in the HTA building. The ones who pour the concrete into the foundations—without us, the foundation of the building would be missing. Although the call for routine involvement of information specialists in evidence synthesis is supported by research findings (1–5), our work is often not recognized. Due to a lack of resources or awareness, we are still insufficiently involved. By embedment in systematic review teams, we play a pivotal role in helping to provide the evidence base, avoid bias, and reduce research waste.

Many changes have taken place in the field of information retrieval over the past few years. One might assume that the work has become easier due to digitalization, but the opposite seems to be the case; it has become more complex and technical, and a highly specialized task. In addition, the work environment is challenging. Information specialists work in a team only in exceptional cases, for example, in large HTA agencies such as the National Institute for Health and Care Excellence (NICE) or The Canadian Agency for Drugs and Technologies in Health (CADTH). As we usually work alone, it is important to conduct evidence-based information retrieval and to collaborate with peers, which has resulted in the establishment of strong information specialist networks.

These challenges are displayed by the variety of this issue's articles, which feature current and classical information retrieval topics, such as predefined search filters for the new and challenging topic of health apps by Ayiku et al. (6). The NICE health apps search filters for MEDLINE and EMBASE achieve 98.6 percent recall and were tested in nearly 700 relevant references. This is a successful example of how information specialists provide the much-needed evidence for new methodological challenges that help researchers, including noninformation specialists, to identify evidence efficiently, and more importantly, save resources and costs.

Another task of information specialists is the peer review of search strategies using the PRESS checklist. Lefebvre and Duffy (7) summarize the current evidence on peer review of searches and provide an overview on how to use the checklist. The reporting of search methods using tools such as the PRISMA checklist and the ROBIS tool was evaluated by De Kock et al. (8). They concluded that 90 percent of systematic reviews are failing to report search methods adequately and also failing to conduct comprehensive searches using a wide range of resources. This finding supports the call for routine involvement of information specialists.

This issue also contains a timely methodological evaluation of new database features - the PubMed "Best Match" sorting option evaluated by Sampson et al. (9). This is a good example of the methodological support offered by information specialists: new database features or

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techniques are evaluated and can then be applied according to the evidence. It also exemplifies why information specialist networks are needed and appreciated, because new database features or changes in interfaces – such as the changes in PubMed's sorting options—happen often and unexpectedly. In addition, two articles show how diverse the workplace of information specialists can be. Stadig and Svanberg (10) explain how information specialists are involved in hospital-based HTA in Sweden, whereas in a broader European perspective, Waffenschmidt et al. (11) present information specialists' involvement and collaboration within the European HTA network EUnetHTA and suggest ideas for future projects.

Last but not least, Isojärvi and Glanville (12) describe SuRe Info, a freely available source for information specialists developed with the help of HTAi. Summarized Research in Information Retrieval for HTA (SuRe Info) is a Web site that summarizes research-based information on effective and efficient evidence identification for the different aspects of HTA and evidence synthesis. Produced by the HTAi IRG, it is a unique resource. This resource is managed and coordinated by an editorial team of information specialists implemented by the IRG. Nearly thirty authors from eight different countries volunteer frequently to update the seventeen chapters.

The choice of publications in this issue reflects the versatility and high competence in information retrieval methodology that is needed as an information specialist. Furthermore, it provides insights into the daily challenges faced by information specialists.

We would like to thank the members of the IRG as well as other information specialists in the scientific community for their support. Without their contribution toward proposals for articles and their peer reviews, it would not have been possible to produce this special issue.

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