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## REVIEW ARTICLE

# A review of nosocomial norovirus outbreaks: infection control interventions found effective

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### SUMMARY

The purpose of this study was to review documented outbreaks of enteric illness associated with nosocomial norovirus infections and to identify modes of transmission, morbidity and mortality patterns, and recommendations for control. Searches of electronic databases, public health publications, and federal, state/provincial public health websites were completed for 1 January 2000 to 31 December 2010. Computer-aided searches of literature databases and systematic searches of government websites identified 54 relevant outbreak reports. Transmission routes included person-to-person (18·5%), foodborne (3·7%) and in the majority (77·8%) the route was unknown. Actions taken during the outbreak to control infection included restricting the movements of patients and staff (22·5%), enhanced environmental cleaning (13·6%) and hand hygiene (10·3%). Rapid identification of norovirus outbreaks in hospitals is vital for the immediate implementation of infection control measures and isolation of infected individuals in this mainly immunocompromised population. Studies that statistically evaluate infection control measures are needed.

**Key words:** Hospital-acquired (nosocomial) infections, hygiene and hospital infections, infectious disease epidemiology.

### INTRODUCTION

Norovirus, the leading cause of non-bacterial gastroenteritis in all age groups worldwide, is a non-enveloped, single-stranded RNA virus and a member of the Caliciviridae family [1]. A low infectious dose can easily be transmitted by the faecal–oral route or through environmental contamination to establish acute infection. Resistance to surface disinfectants and the ability to remain viable in the environment for up to 12 days, as demonstrated by an outbreak where

two carpet fitters became ill after removing a contaminated carpet, contributes to the large nosocomial outbreaks reported globally [2].

Hospitals can be viewed as confined communities composed of individuals, many of whom are immunocompromised for a variety of reasons, making them more susceptible to infectious disease. Norovirus can be introduced into the hospital setting by new admissions who are infected with the virus and are either symptomatic or asymptomatic, visitors, healthcare workers (HCWs) or food sources. Although in the community setting, norovirus infection is usually self-limiting, in immunocompromised individuals and the elderly significant morbidity and mortality may result [3].

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The purpose of this study was to review documented nosocomial outbreaks of norovirus infection, published in the last 10 years and to identify modes of transmission, the number of patients affected, morbidity and mortality patterns, and recommendations to control outbreaks. Understanding the epidemiology of norovirus outbreaks in hospitals may result in early case identification by hospital staff and the application of effective infection control measures decreasing the burden of illness.

## METHODS

### Study inclusion criteria

The literature was reviewed to identify norovirus outbreak reports in hospital settings published or that had occurred between 1 January 2000 and 31 December 2010. The review was not limited to any geographical area. The reports fell into one of three categories: (1) published in peer-reviewed scientific journals, (2) published on the internet by government organizations, or (3) internal reports from public health agencies.

### Study exclusion criteria

The following types of studies were excluded:

- community-acquired illness or outbreaks associated with outpatient settings;
- reports not written in English;
- long-term retrospective studies, burden-of-disease studies, surveillance summaries, and reviews.

### Search strategy

Computer-aided searches of Scopus, CAB Global Health and CINAHL<sup>®</sup> (Cumulative Index to Nursing and Allied Health Literature), from 1 January 2000 to 31 December 2010, were completed in order to identify relevant outbreak reports. Population search words included: hospital(s) or infirmary(ies) or sanatorium(s) or sanatoria or sanitarium(s) or sanatoria or 'medical center(tre)(s)' or 'health care facility(ties)' or 'medical institution(s)' or nosocomial or 'cross infection(s)'. Outcome search words included: enteric or gastrointestinal or gastroenteritis or diarrhoea or diarrhea or vomiting as well as 'norovirus' and 'Norwalk'. The term 'outbreak(s)' was included as a required term in all searches. The Worldwide Database for Nosocomial Outbreaks (Institute for Hygiene

and Environmental Medicine, 2010) was also searched using keywords 'enteric', 'gastro'.

The following journals do not submit abstracts to the above databases and so were hand-searched for relevant reports:

- *Canada Communicable Disease Report*, 2000–2010
- *Public Health Epidemiology Report Ontario (PHERO)*, 2000–2004
- *Minnesota State Foodborne Outbreak Summaries*, 2000–2006
- *New South Wales Public Health Bulletin*, 2000–2010
- *New Zealand Public Health Surveillance*, 2003–2010
- *Environmental Health Reviews*, 2000–2010
- *Ontario Branch News, Canadian Institute of Public Health Inspectors News*, 2000–2010
- *Communicable Disease Corner (Capital Health, Edmonton, Alberta)*, 2000–2008
- *Communicable Diseases Monthly Report (Northern Ireland Edition)*, 2001–2007
- *Victoria (Australia) Infectious Disease Bulletin*, 2000–2010
- *EpiNorth (Europe)*, 2000–2010
- *Communicable Disease Monthly Report (Northern Ireland)*, 2001–2009

To validate the electronic search methodology bibliographies and reference lists were hand-searched. Public health and government websites were searched for nosocomial norovirus.

Abstracts were reviewed and a relevance tool applied by two individuals to determine if the inclusion criteria were met: (1) published between 2000 and 2010, (2) a nosocomial norovirus outbreak, and (3) the report was published in the English language. The report was excluded if the three criteria were not met. Reports were reviewed to ensure the information was not duplicated; should duplication occur, the published manuscript was used as the reference source.

### Data extraction

The following information was extracted for each outbreak: country and year of outbreak; number exposed, laboratory-confirmed, ill; symptoms and major sequelae; mode of transmission; if foodborne, the food vehicle and if prepared on-site; preventive strategies implemented at the time of the outbreak; investigators' recommendations to prevent future outbreaks; and the source of the report.

### Level of evidence

Norovirus was identified by laboratory confirmation from cases or the food consumed.

## RESULTS

### Description of reports

Figure 1 shows the flow of citations through the review process. Sources of the 54 outbreaks that met the inclusion criteria: 48 (88.9%) peer-reviewed journals, five (9.3%) government publications, and one (1.9%) non-peer-reviewed publication. The following geographical areas were represented in the review: Europe (28), North America (10), Asia (9), and Australia and New Zealand (7). The type of ward/hospital was reported in 38/54 reports (70.4%). A tertiary-care hospital was identified (9/38), psychiatric ward/hospital (7/38) and geriatric ward/hospital (5/38). The remaining 16 reports simply referred to 'hospital'.

### Description of outbreaks

Genotype GII.4 was reported in 16/21 (76%) investigation reports that identified genotype. The 54 outbreaks reported 2033 cases (605 confirmed, 29.8%) and 16 deaths. The mean duration of nosocomial outbreaks was 32.5 days (range 8–120 days). The most commonly reported route of transmission was person-to-person 10/54 (18.5%), only two outbreaks were reported as transmitted via food while the majority (77.8%) did not report the means of transmission or it was unknown. The mean number of cases per outbreak was 37.6 (range 2–295). When reported, the three most frequent symptoms were recorded for each outbreak (46/54); these were diarrhoea (45/46, 97.8%), nausea and/or vomiting (30/46, 65.2%) and fever (7/46, 15.2%). The clinical attack rate was included in only 11 outbreak reports; these included five psychiatric hospitals (mean 15.4%, range 4–24%), three geriatric hospitals (mean 50.7%, range 39–57%), and three others listed as hospitals (mean 32.3%, range 22–44%).

### Mortality

Nine deaths occurred within 30 days of diagnosis during an outbreak in patients in a Finnish University hospital. Norovirus infection could have exacerbated the already potentially fatal conditions of these

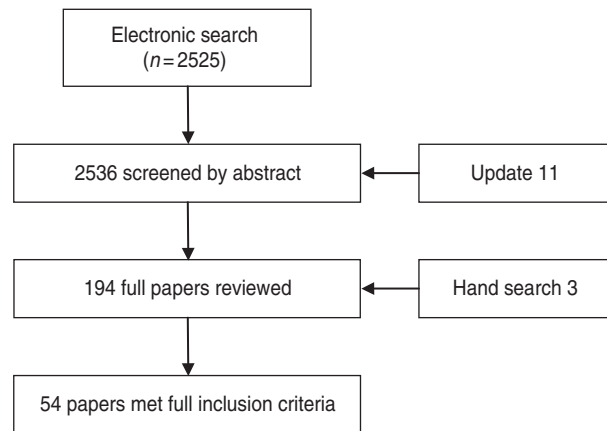


Fig. 1. Flow of citations through the review process.

individuals [4]. Two norovirus outbreaks in preterm infants resulted in five deaths associated with the development of necrotizing enterocolitis, a condition with a poorly understood pathophysiology [5, 6]. Two other reports each reported deaths in individuals with underlying serious conditions.

### Risk factors for norovirus outbreak

Several reports included specific risk factors associated with the outbreaks but it is recognized that the majority of hospitalized individuals are in an immunocompromised state due to disease, infection or recuperation from surgery. Newborns have immature immune systems and those most at risk for severe sequelae resulting from norovirus infection included those of younger gestation ages, lower birth weight, and lower Apgar score [5].

Norovirus was introduced through the transfer of patients from another ward [7], admission of new patients who shortly became ill [8], or from exposure to patients with day passes [9] in six outbreak reports. Transmission from community outbreaks to hospitalized patients was also frequently reported [3, 4, 10, 11]. Four outbreaks reported exposure to environmental contamination resulting from close contact in the hospital (shared bathrooms and common areas) as a risk factor [8, 12–14].

Four outbreaks reported symptomatic food handlers or HCWs handling patients' food or administering tube feedings [15], while two studies identified prolonged/chronic shedders [16, 17]. An outbreak in an Austrian neonatal intensive care unit reported prolonged viral shedding for >2 weeks in 27% of cases with a maximum of 39 days although there was no follow-up after discharge [18]. Asymptomatic

Table 1. *Reported actions taken in 41/54 outbreaks to control infection*

Preventative control action	No. of times reported action undertaken (%)
<b>Restriction of movements</b>	
Isolation of patients	21 (7)
Cohorting cases and staff	11 (3.6)
Restricting staff to one ward	14 (4.6)
Restrict movements of patients	17 (5.6)
Restriction of visitors	5 (1.7)
<b>Total</b>	<b>68 (22.5)</b>
<b>Enhanced environmental cleaning</b>	<b>41 (13.6)</b>
<b>Hand hygiene</b>	
Enhanced hand hygiene education	12 (4.0)
Use alcohol hand rubs	14 (4.6)
Stressed washing with soap and water	3 (1.0)
Do not use alcohol hand rubs	2 (0.7)
<b>Total</b>	<b>31 (10.3)</b>
Increased use of personal protective equipment	28 (9.3)
Staff education	24 (7.9)
Exclusion of ill staff (2–5 days after symptoms pass)	24 (7.9)
Ward closed to new admissions	22 (7.3)
Active surveillance for cases	19 (6.3)
Stringent infection control measures	17 (5.6)
Single servings of food; single-use dishes and cutlery	9 (3.0)
Purchased new equipment/renovations	5 (1.7)
Communication	4 (1.3)
Reported to and advice from public health authorities	4 (1.3)
Outbreak management team formed	3 (1.0)
Enacted norovirus outbreak protocol	1 (0.3)
Managed outbreak according to regulations – documented	1 (0.3)
Increased nursing staff	1 (0.3)
<b>Total</b>	<b>302 (100)</b>

norovirus shedding has been noted in infants aged  $\leq 6$  months, probably related to maternal immunity and the child's immature immune status [19].

Two studies reported a lack of staff knowledge of outbreak policy [20] and slow reaction to the outbreak which contributed to the spread of the outbreak [21].

### Control actions during an outbreak

Actions taken to control the ongoing outbreak were stated in 41/54 (75.9%) reports (302 control measures in total) and are summarized in Table 1. The restriction of movements of individuals is frequently reported as a measure to control the spread of an outbreak (68/302, 22.5%). Placing patients in isolation (21/302, 7%) is difficult during an outbreak due to lack of private rooms and staffing shortages due to illness in staff members. Cohorting of ill patients and restricting

staff to working on only one ward in one hospital (25/302, 8.3%) is often reported as a control measure since it minimizes potential cross-contamination between patients and/or staff and patients. Frequently an entire unit would be treated as an isolation section or unused areas in the hospital were cleaned and equipped for isolation. Many reviewed reports suggested that medical and health professionals who move from ward to ward should be reminded of the importance of hand hygiene and should visit the affected wards last (hand hygiene 31/302, 10.3%). Movement of patients was sometimes restricted (17/302, 5.6%) by patients having therapy or meals in their rooms rather than in communal areas. Often visitors were allowed only if not ill, while in other outbreaks visitors were prohibited (5/302, 1.7%).

Enhanced environmental cleaning was the second most reported control measure (41/302, 13.6%).

'Enhanced hand hygiene compliance' is a term frequently used in investigation reports, which can be interpreted as a reinforcing of the hand hygiene message. Emphasizing this message was listed as a control measure in 31/302 (10.3%) of the reports reviewed. Twelve reports stated that enhanced hand hygiene education was an important control measure and needed to be directed at staff, patients and visitors.

Personal protective equipment (gloves and gowns) were recommended in isolation areas and for patient contact (28/302, 9.3%). Although five reports recommended wearing masks there is no evidence to support such a recommendation [22].

The need for education sessions was noted in 24/302 (7.9%) control measures taken and topics included norovirus infectivity, how to minimize transmission, hand hygiene and infection prevention, and control policies. These sessions were directed at staff, patients, volunteers and visitors.

Symptomatic staff were immediately excluded from work for between 2 and 5 days after symptoms of illness were past (24/302, 7.9%). The majority of reports recommended that staff be assigned to cohorts of ill patients upon their return.

Closing the ward to new admissions (22/302, 7.3%) was stated as essential to stop the transfer of infection.

Other control measures noted included active surveillance for new cases (19/302, 6.3%) and stringent control measures (17/302, 5.6%) although these were not defined. Exposed food such as fruit should be discarded. Cutlery sets should be individually wrapped, or single use (9/302, 3.0%); disposable dishes were suggested. In five outbreaks purchase of new equipment was reported following the outbreak and renovations were made to the existing ward (5/302, 1.7%). Specific types of communication were reported: staff-specific information, voice mail messages were left for staff concerning not reporting to work if ill, infection control officer had developed question-and-answer sheets as well as information for outpatients and visitors (4/302, 1.3%). Daily meetings were considered important to discuss infection management and new cases (4/302, 1.3%); early constant communication with public health officials was important (4/302, 1.3%). An outbreak protocol was followed in two reports and three others developed an outbreak management team. Nursing staff was increased for one outbreak.

### Recommendations made retrospectively by investigators to prevent a re-occurrence of outbreaks

Recommendations for the control of norovirus outbreaks in hospital settings were recorded in 37/54 (69%) of investigation reports (161 recommendations in total), although their effectiveness was not statistically evaluated in any hospital norovirus outbreak report (Table 2). Rapid outbreak detection allowing immediate implementation of control measures was noted in 30/161 (18.6%) recommendations for outbreak control while isolation and/or cohorting of infected patients and their caregivers was recommended in 23/161 (14.3%). Enhanced handwashing compliance was recommended in 22/161 (13.7%) recommendations for outbreak control while 16/161 (9.9%) stressed implementation of infection control measures and 14/161 (8.7%) reported enhanced cleaning. The development of an outbreak management plan with specific standard operating procedures for the management of infectious diseases was recommended in nine reports (5.6%). Although only two reports cited the source of infection as foodborne, nine (5.6%) reports gave recommendations on safe handling of food. Exclusion of ill staff and visitors, closure of the affected ward and use of barrier precautions, stressing the maintenance of necessary supplies were each recommended in eight (5.0%) reports. Education of staff on effective infection control measures and of patients on the severe potential effects of norovirus infection was recommended in seven (4.3%) reports. Using molecular methods to better understand the epidemiology of norovirus in hospitals and the genetic factors associated with increased risk of infection, especially in high-risk populations, was suggested in three reports. Other recommendations included safe disposal of waste materials (two reports), prompt treatment of cases and effective communication (one report each).

## DISCUSSION

Norovirus infections continue to occur globally because the virus genome easily mutates resulting in antigenic shift and recombination [1]. In this review GII.4 was specifically reported in 14/54 (25.9%) reports. Since 2001 the majority of norovirus outbreaks have been associated with genogroup II, genotype 4 (II.4). A review of norovirus strains over the last 20 years show emergent strains replacing those previously dominant resulting in new global epidemics



Table 2. Recommendations to control or prevent future outbreaks made in 37/54 reports following outbreak investigations

Area	r* (% of 161)	Effectiveness
<ul style="list-style-type: none"> <li>● Identify outbreak promptly and implement outbreak control measures</li> <li>● Enhance surveillance during autumn and winter months but especially in high-risk populations: infants, immunocompromised, transplant recipients, intensive care units, oncology</li> <li>● Improve efficiency of contact tracing and identification of chronic shedders</li> </ul>	30 (18.6%)	A recent study in Hong Kong claimed to prevent an outbreak of norovirus in a large hospital by adding a rapid test for norovirus in stool samples regardless of what test was requested. Cases were identified, isolated and environmental cleaning completed [33]
Isolate/cohort patients and staff Suspend visitations Limit movement of patients	23 (14.3%)	Staff from outbreak area should be quarantined and patients with symptoms should be isolated until free of symptoms for at least 48 h. Repeatedly reported as effective [9] although empirical evidence is limited [35]
Enhance hand washing  No handshaking	22 (13.7%)	Hand washing is the only control measure with a robust evidence base showing effectiveness [9] Alcohol hand rubs have not been proven effective against norovirus [11]
Improve infection control Enhance cleaning	16 (9.9%) 14 (8.7%)	After removing soil, potentially contaminated surfaces should be disinfected with a chlorine bleach solution with a concentration of 1000–5000 ppm. All cleaners should be EPA-registered and have labels for use in healthcare settings [36]
Develop an outbreak management plan including a standard operating procedure for management of infectious diseases	9 (5.6%)	A 3-year study of norovirus outbreaks in a psychiatric centre suggested that the development by healthcare worker and infection-control specialists of a comprehensive and responsive standard operating procedure for outbreak management may have contributed to the prevention of outbreaks during the study period [4]
Food safety Exclude symptomatic food handlers During outbreak patients eat in their rooms Consider adequate design of hospital to prevent foodborne transmission	9 (5.6%)	Ill workers should be excluded while symptomatic, and for 48–72 h after symptoms subside [36]
Exclude ill staff and visitors	8 (5%)	
Close unit to admissions	8 (5%)	
Use barrier precautions Need to stock personal protective equipment on psychiatric units and educate staff in its use during a norovirus outbreak	8 (5%)	

Table 2 (cont.)

Area	<i>r</i> * (% of 161)	Effectiveness
Education	7 (4.3%)	
Educate staff on effective infection control measures for norovirus		
Educate staff regardless of position on need for self-quarantine during infection		
Educate immunocompromised patients about possible severe effects of norovirus infection		
Research	3 (1.9%)	
Use molecular methods and epidemiology to better understand epidemiology of norovirus in hospitals		
Research into genetic factors to investigate risk of acquiring infection and how norovirus binds to the cell		
Dispose of waste and soiled materials safely	2 (1.2%)	
Treat cases with special attention to fluid maintenance	1 (0.6%)	
Communication	1 (0.6%)	
Have a comprehensive method to facilitate site-wide communication concerning norovirus outbreak and appropriate actions for staff		
<b>Total</b>	<b>161 (100%)</b>	

\* *r* = number of recommendations.

every 2–4 years. This results in a lack of cross-protection between strains and long-term immunity [1]. Primary studies have shown that protection against the same strain may last from 8 weeks to 6 months [23, 24]. These factors ensure a constant susceptible population to the norovirus.

Transmission of norovirus infection is facilitated by a low estimated infectious dose of 18 virions [25]. Asymptomatic infection and viral shedding occur in 30% of individuals [26]. Prodromal shedding is estimated to occur in 30% of exposed persons with peak shedding 2–5 days after infection [1]. The virus can be shed for up to 8 weeks in previously healthy people but in the immunocompromised or those who have undergone transplantation the virus may be shed for a year [27]. Identification of norovirus infection is vital in this population as gastrointestinal symptoms may be an early indication of rejection or a side-effect of medication.

Although illness associated with norovirus infection is usually self-limiting, mortality is associated with the very young, the elderly and immunocompromised. Sequelae associated with norovirus infection include necrotizing enterocolitis in neonates, benign infantile seizures, chronic diarrhoea in immunodeficient individuals; post-infectious irritable bowel syndrome has also been associated with norovirus infection [5, 28]. Four outbreaks that occurred during a 3-year period (duration ranged from 14 to 28 days) in an in-patient psychiatric unit in Taiwan noted that the longer the illness the more likely the individual would experience abdominal pain, the younger the case the more likely they would experience abdominal pain and decreased frequency of vomiting was associated with increased frequency of diarrhoea [29].

The review identified measures taken by personnel during the outbreak considered to have contributed to

the control of the infection (Table 1). Restriction of patient and staff movements and isolation of cases were considered by investigators to be effective control measures. Norovirus can survive in the environment for long periods, up to 12 days, therefore, enhanced environmental cleaning of common surface areas, washrooms and terminal cleaning of patient units were considered by investigators to be effective control measures. Effective hand hygiene was identified as a means of outbreak control but there was conflicting advice concerning the use of alcohol hand sanitizers (AHRs). Todd *et al.* state that AHRs are not effective against norovirus and if staff do not use soap and water but instead rely on AHRs they might actually spread the virus [30]. However, other authors claim an outbreak was contained in Hong Kong using a World Health Organization formulation of an alcohol-based hand rub with ethanol (80% v/v) with 30 s contact time [31] combined with other infection control measures; no attempt was made to evaluate the contribution of the other control measures to the containment of the outbreak. An adequate number of properly functioning hand sinks with liquid soap and paper towels is a necessity. One report noted that antiquated sinks were replaced following an outbreak in a neonatal intensive care unit [5]. Increased use of personal protective equipment incorporated into 'universal barrier nursing' and education of staff on the pathogen and its control were frequently reported as control measures. Closing affected wards and excluding ill staff for 2–5 days following final symptoms were reported as effective in controlling transmission of infection. During an outbreak most reports cited an increase in active surveillance for patients with symptomatic infection and their subsequent isolation. Communication played an important role in infection control including reporting to public health authorities and frequent meetings of the outbreak management team.

Following an outbreak, investigative teams will complete a report with recommendations to prevent outbreaks in the future (Table 2). Unlike intervention strategies in other sectors, it has not been possible to conduct trials and statistically evaluate the effectiveness of one recommendation compared to another. Recommendations to control enteric outbreaks are seldom made from the results of evaluative studies because few exist. Rather, recommendations are seen as 'expert opinion' garnered from investigations of outbreaks where indications and epidemiological analysis highlight a problem and provide guidance to

prevent future outbreaks. Although effective hand-washing has a robust evidence base showing a decrease in diarrhoeal episodes [32], the reviewed reports presented conflicting recommendations as to whether soap and water or AHRs were the most effective. Identification of an outbreak was the most frequent recommendation, but this can be difficult considering the range of conditions present in a hospital. A hospital in Hong Kong has added a rapid test to all stool sample requests to rapidly identify those shedding the virus and aid in rapid isolation and outbreak control [33]. Isolating cases and cohorting them with the same staff was frequently recommended in reports. Preventing staff from working on other wards or hospitals prevents transmission to uninfected wards. Suspension of visitors was also frequently recommended, especially when the level of norovirus outbreaks in the community is elevated. This can be difficult to enforce with paediatric and elderly patients or those with life-threatening illness.

The most commonly reported route of transmission was person-to-person, as to be expected in often crowded conditions with the sharing of bathrooms. Close contact by staff administering care and visitors can introduce the virus from the community. Recommendations included having a cleaning crew for the isolation unit who did not move to other wards and additional cleaning staff to cope with the additional demands caused by outbreak. Cleaning equipment should be designated for the outbreak area. Chadwick *et al.* made several recommendations including daily disinfection of hard surfaces and more frequent cleaning of bathrooms and toilets. They also recommended that surfaces first be cleaned with a detergent solution followed by a 0.1% hypochlorite solution (1000 ppm) with particular attention to frequently touched areas such as toilets and door handles. Following the outbreak the ward and any equipment that will be reused should be cleaned thoroughly before reopening; bed curtains should be changed, and carpets and soft furnishings steam cleaned or cleaned with hot water and detergent [22]. Cheesbrough *et al.* did not recommend vacuuming due to the possibility of airborne transmission of viruses that survive well in the environment [2].

Development of an outbreak management plan including a standard operating procedure (SOP) for management of infectious diseases was recommended in several reports. This is particularly important in settings such as psychiatric hospitals where staff are not accustomed to dealing with infectious diseases



and appropriate equipment is not available. Seven outbreaks occurred on psychiatric wards or hospitals and reports identified unique features for control in these settings. Implementation of control measures can be very challenging as demonstrated by a norovirus outbreak in a Canadian psychiatric unit [9]. Many of the treatment interventions were based around social interaction so it was very difficult to isolate the patient population in their rooms. In the report, the investigators also stressed the importance of hand washing, environmental cleaning, discouraged the use of communal hospital areas and treatment of symptomatic day patients to contain such outbreaks. Staff education on isolation precautions was required immediately since this is not common practice on this type of unit and personal protective equipment had to be procured [9]. Some patients refused to remain in their rooms and attempts at hand washing education had limited results due to the patients' level of functioning [9]. Therapies frequently centre on group activities and patient care can be adversely affected during an outbreak. As part of their treatment programme, patients frequently share common areas and eat meals together, increasing the risk of person-to-person transfer and environmental contamination.

Although only two reviewed reports identified a foodborne source of infection, nine reports provided recommendations concerning the safe handling of food and exclusion of infected food workers for 48–72 h after symptoms have ceased.

Education of staff on effective norovirus infection control and the need for self-quarantine during infection was identified. Immunocompromised patients should be educated on the possible severe effects of norovirus infection.

This review is limited because only a fraction of outbreaks occurring during the timeframe of the study are included due to underreporting, lack of publication and the English-language requirement.

## CONCLUSIONS

Norovirus outbreaks frequently occur in the general population but outbreaks in hospitals pose a significant risk of serious or even life-threatening illness for those in an immunocompromised state. Moreover, norovirus outbreaks can have a significant financial impact on the affected hospital; it was noted that financial losses due to bed closures were greater than the amount spent on increased

laboratory testing and the cost of infection control [34].

The most frequent recommendations from the studies reviewed included rapid identification of the outbreak with immediate implementation of infection control measures, isolation/cohorting of infected individuals, enhanced handwashing, and implementation of infection control measures.

Studies are needed which evaluate the effectiveness of infection control recommendations using statistical methodology to develop an evidence base for practice. Identification of best practices would improve patient care, possibly decrease the extent of the outbreak and allow the best allocation of human and financial resources. Improved reporting of the details of norovirus outbreaks would increase the body of knowledge; frequent shortcomings in reporting were noted in a recent study [35].

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## DECLARATION OF INTEREST

J.G. is an employee of the Public Health Agency of Canada. M.L. is an employee of Ryerson University.

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